



Federal Labor Relations Authority

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FLRA's "Passion for Performance"

EEOC EXCEL Conference
"Passion for Equality"
July 13, 2010

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- CSRA 1978 -- FLRA'S 31ST ANNIVERSARY
- Authority resolved over 12,000 cases
- OGC resolved the more than 170,000 ULP charges and 12,000 REP petitions
- FSIP resolved more than 5,000 requests for assistance

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- **Mission Performance**
 - Timely and quality decisions
 - Training
 - Facilitation
 - Leadership in labor-management relations

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4

- In FY09, the Authority issued 215 decisions
 - Nearly double last two years combined
 - Not since 2003
- In FY10, the Authority issued 163 decisions
- Since February 2009, the Authority:
 - Reduced pending case inventory close to 40% -- 400 to 244
 - Reduced overage case inventory by more than 45% -- 269 to 142
 - Reduced pending cases average age 178 days or 40% -- 438 to 260
- In FY2010, the CADRO
 - Full resolution reached in all case -- 2 partial
 - 55 provisions narrowed to 6

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5

- In FY10, the OGC eliminated the backlog
 - More than 340 Complaint cases
 - More than 800 Appeals
- In FY10, the FSIP
 - Conducted its 329th business meeting
 - Closed 132 cases
 - 42 cases asserted jurisdiction -- med-arb 29 times/settled 20 impasses
- In FY10, the OALJs
 - Approximately 225 cases -- all but 14 resolved without a hearing
 - Median time from hearing to decision is 90 days

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6

- New in 2010:
 - Technology
 - New and improved website and search capability
 - Electronic Voting
 - Exploring e-filing
 - Arbitration Regulations
 - Optional arbitration forms
 - Options for requesting expedited decisions
 - Voluntary ADR services
 - Methods for resolving unclear disputes or records
 - Training and Guide to Arbitration

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7

• New in 2010:

- Unfair Labor Practice Regulations
 - ADR
- Case Resolution Initiative
 - Oldest case
 - ADR
 - Manuals and Guidance
- Support for Executive Order on Labor-Management Forums
 - Joint FLRA/FMCS training
 - 20 sessions -- more than 300 L-M professionals
 - Training for § 7106(b)(1) bargaining pilots
 - Facilitating L-M Forum meetings

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8

Council on Labor-Management Relations

- Forum plans approved
- Guidance and direction
 - Forum plans
 - Levels of recognition
 - Metrics
 - § 7106(b)(1) Pilots
- Information available at: www.lmrcouncil.gov

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9

• Communicating, Educating and Engaging:

- 150 training sessions nation-wide
- More than 3500 practitioners
- Close to 30 Facilitations and Interventions
- Surveys and Focus Groups
- engagetheflra@flra.gov

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10

TO PROMOTE EFFECTIVE AND EFFICIENT GOVERNMENT

- www.lmrcouncil.gov
- www.fra.gov
- engagethefra@fra.gov

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