



Electronic Case Processing: EEOC File Exchange (EFX) Portal EEOC EXCEL Conference

July, 2012

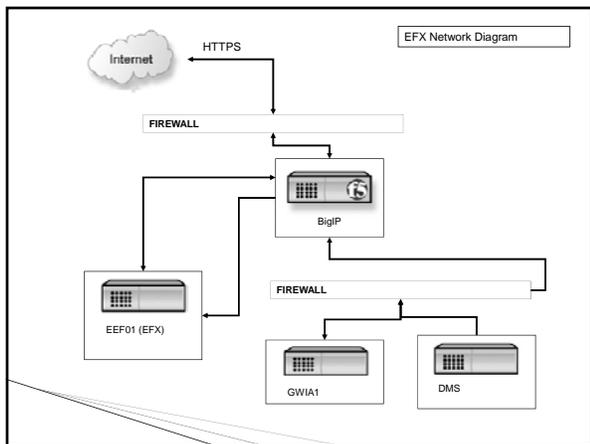
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What is EFX?

- ▶ EFX is a secure, online portal that permits registered users to upload EEO-related digital files to the Commission for federal sector hearings and appeals
- ▶ During the pilot phase, participating agencies may upload complaint files and reports of investigation (hearings and appeals), and briefs (appeals)
- ▶ Future phases will allow complainants and their representatives to upload relevant documents, and permit the two-way exchange of documents between the EEOC and the parties

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Current Status

- ✓ Pilot Launched - June 2011
- ✓ Participating EEOC Offices - OFO plus 19 hearings units
- ✓ Participating Agencies - 20 agencies and 15 sub-components
- ✓ Filings
 - hearings ~ 2500
 - appeals ~ 2300

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Future Plans

- Add remaining EEOC hearings units
- Expand service to complainants and their representatives
- Enable two-way document exchange
- Provide self-registration and agency management module
- Provide online case status

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EFX Live!

DEMO

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Q&A

Questions [?]



&

Answers



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